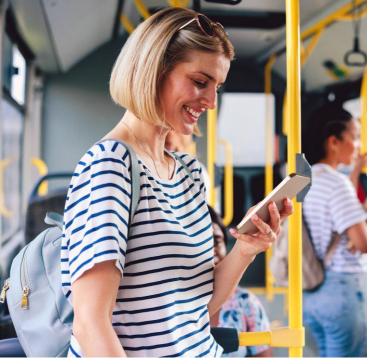
Cara Sylvester

Executive Vice President and Chief Guest Experience Officer

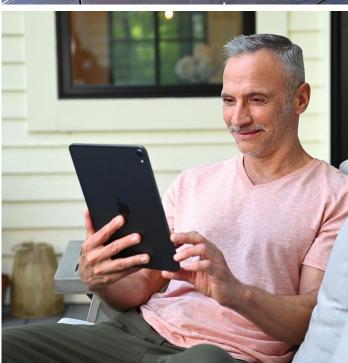


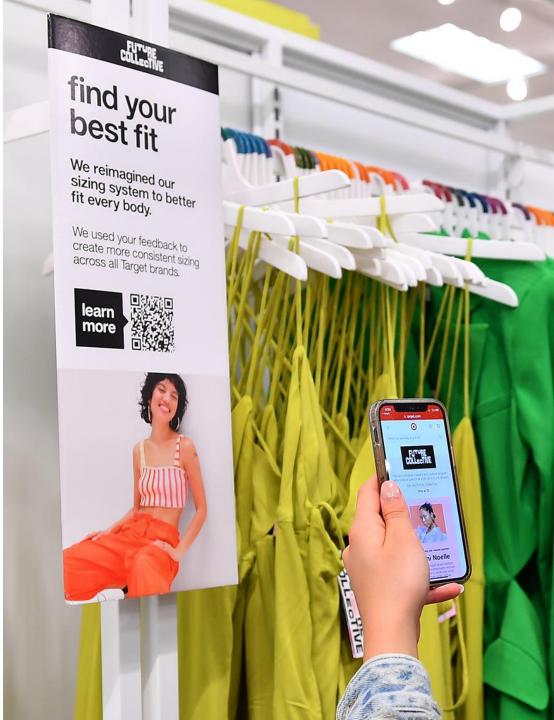
How are people shopping today?













40% start their purchase online

20% start on social plat forms

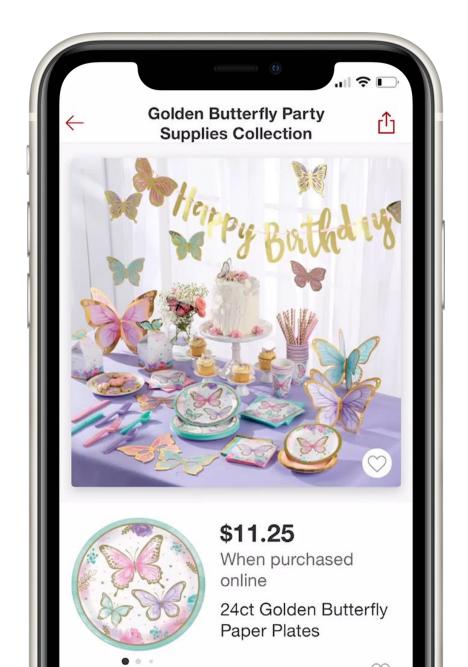
This is expansive retail, in tune to what shoppers want and need.

We get to know them so we can meet them where they are.









What We Know About Our Guests







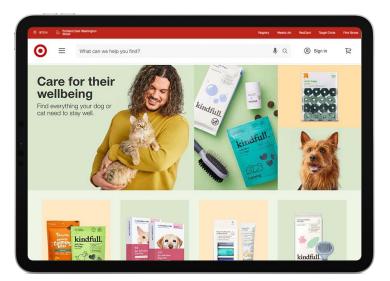
90% of guests are looking for quality products



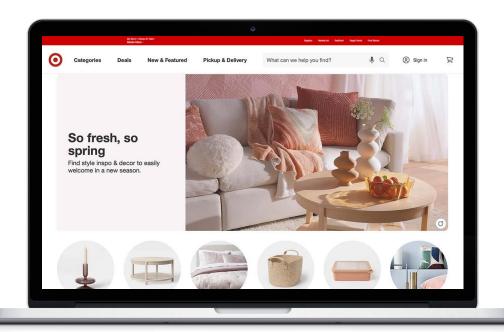




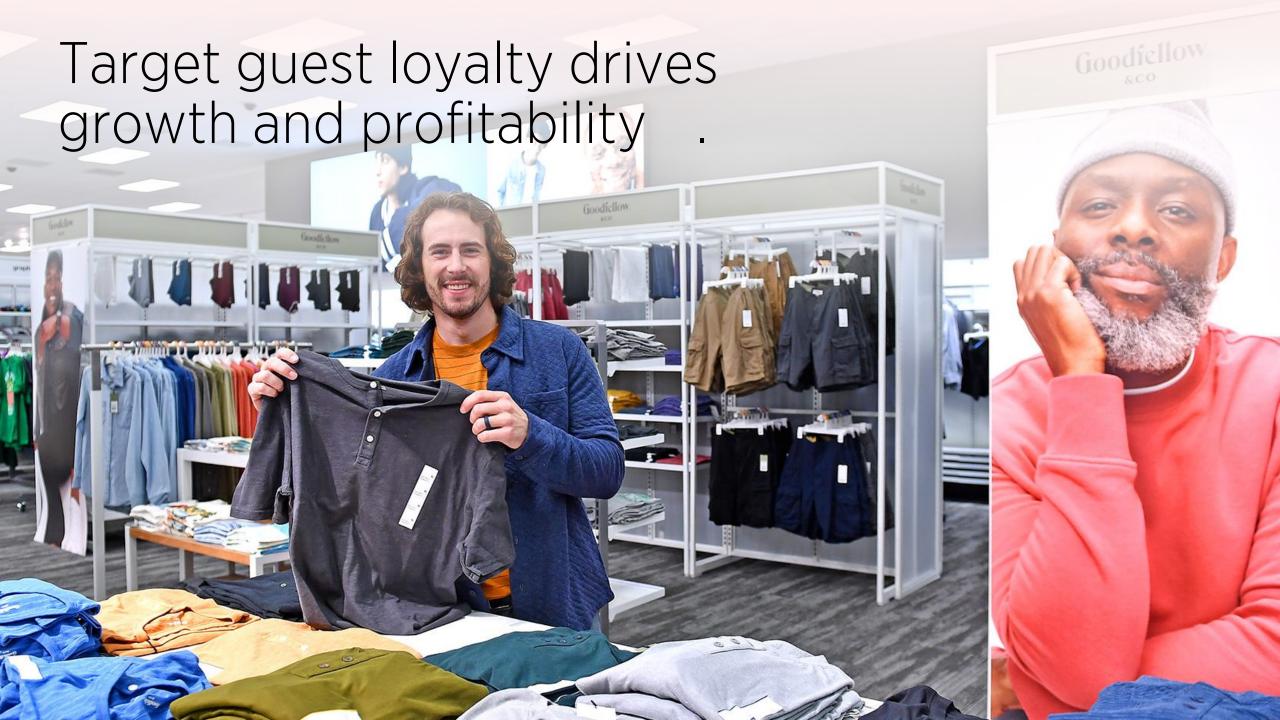








We know them and where, when and how they need us.



Guests look to Target for inspiration.

Affordable

Fast + Convenient

Everything on Your List







The New York Times

A Jack-o'-lantern by Any Other Name, Lewis Is Defining Halloween

The towering decoration from Target, which has become a musthave among Halloween fans, will sass you.









See why TikTok users are freaking out over a Halloween decoration







Target brings dog mascot Bullseye to Las Vegas Sphere for holiday blitz

A behemoth outdoor ad running through Dec. 22 complements the retailer's "However You Holiday, Do It For Less" campaign.

Published Dec. 19, 2023









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2:07

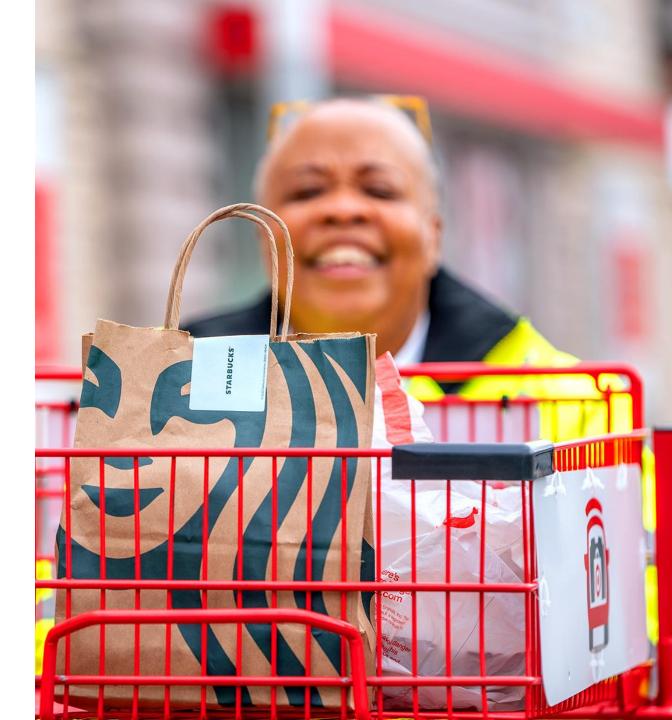


Empathy is infused into every part of the guest experience.









We design every experience with our guests in mind.

America's Favorite Discovery Destination

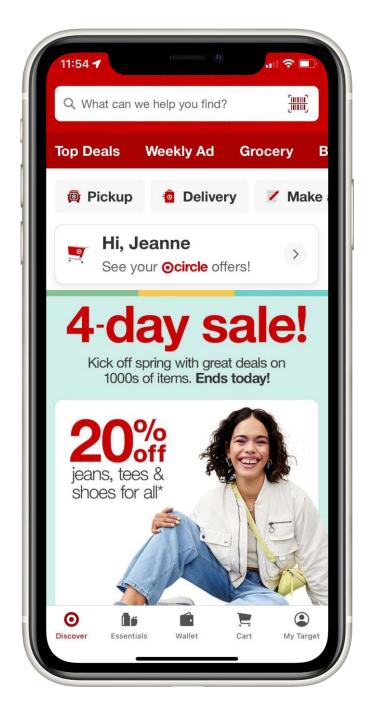
66 love love 🥰 @target has my heart IYKYK

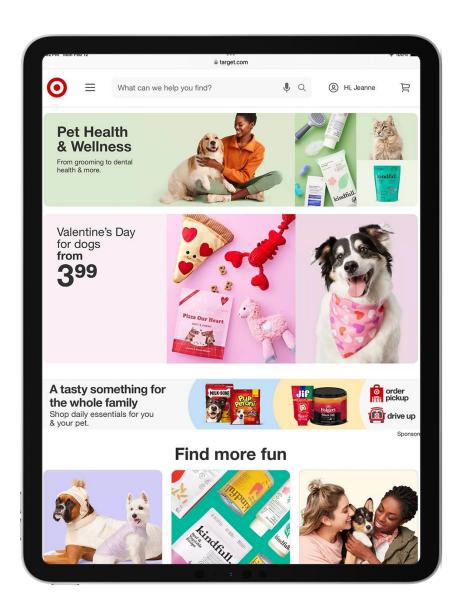












6 billion+ guest visits to our site in 2023







Categories

New & Featured Deals

Pickup & Delivery

What can we help you find?











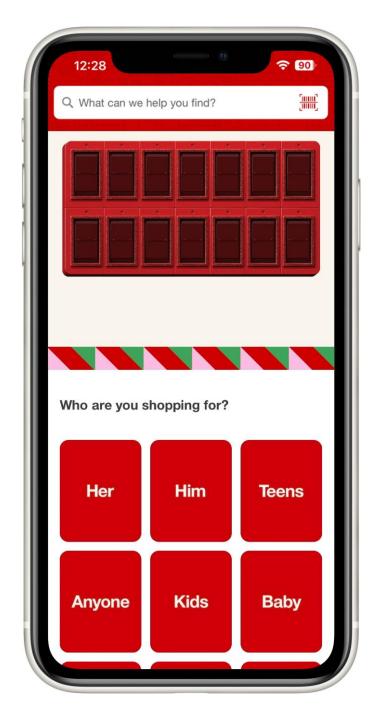
For nourishing moisture that lasts

Shop NIVEA body lotions & creams.





Sponsored







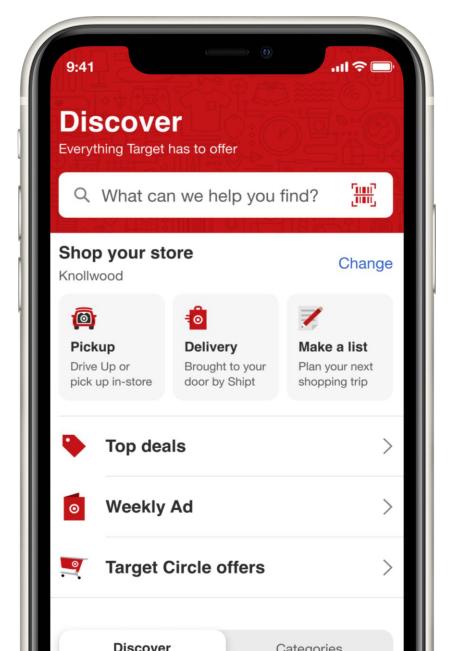




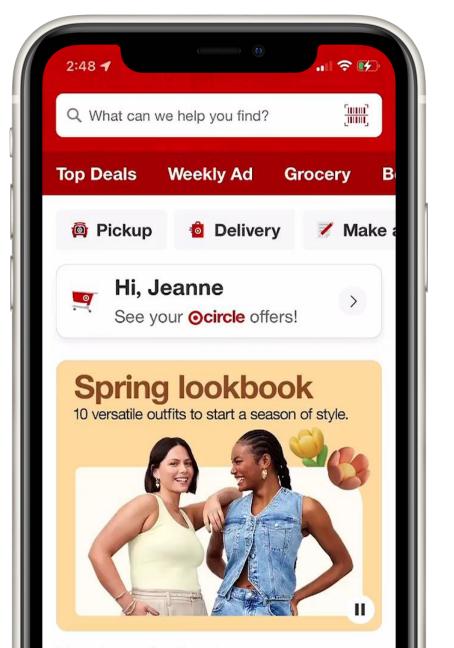


We continue to invest in our digital capabilities.

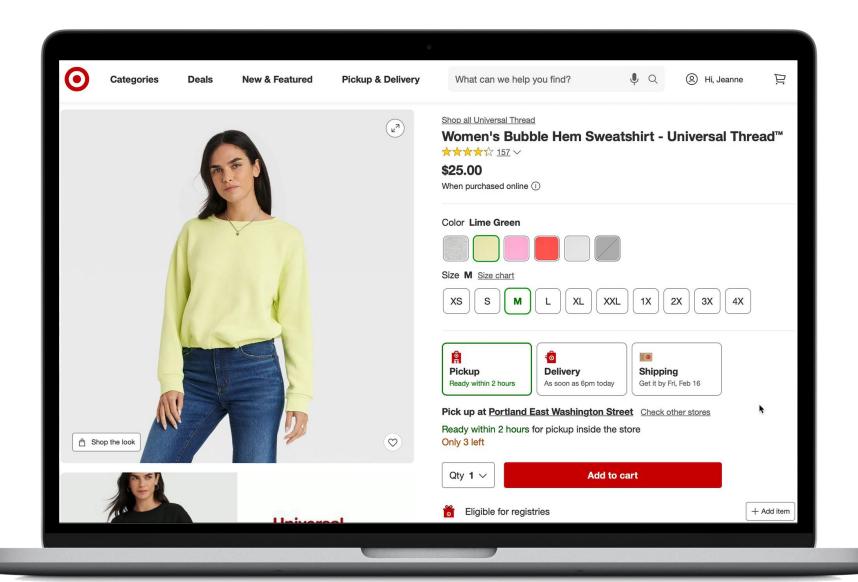
before



after



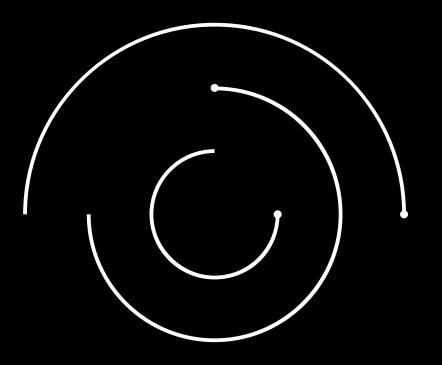
Generative Al Powers Platform Features











Roundel[™] Media designed by

\$1.5B+
in value for our business

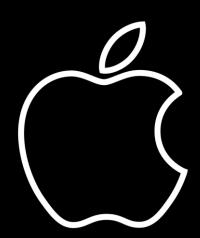
20%+ growth in 2023

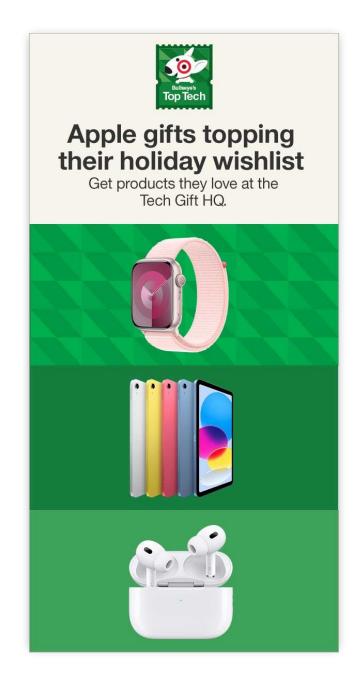


2,600+
brands are working with Roundel



Roundel Media designed by











connected TV + **VouTube**







Categories

Deals

What's New

Pickup & Delivery

What can we help you find?









Everything you need to get in the holiday spirit.

Christmas



Save 5% on Apple Watch Series 9 with ORedCard It's on everyone's list this year.





Categories

Deals

What's New

Pickup & Delivery









All things Christmas

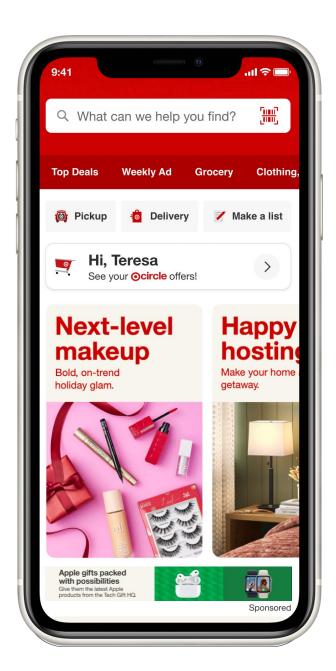
Everything you need to get in the holiday spirit.

Christmas



Save 5% on Apple Watch Series 9 with ORedCard It's on everyone's list this year.





Apple gifts packed with possibilities

Give them the latest Apple products from the Tech Gift HQ.



Roundel[™] Media designed by •



Digital

Social

Marketing

Merchandising

Deepened Relationships With Existing Fans

Attracted New Ones at a Much Higher Rate

35%

of revenue generated outside owned properties

250M

visits driven to Target properties in 2023



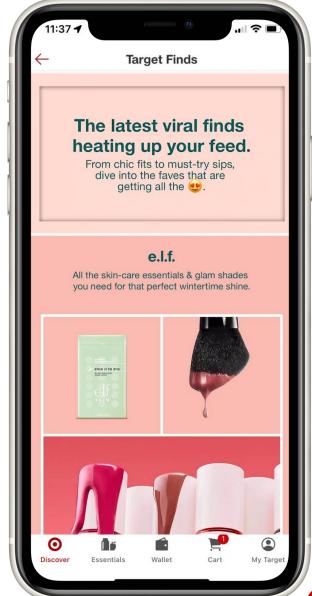




more followers than any other mass retailer















Guest-Centered, Seamless + Fluid Shopping Experience





1001+ circle members

\$2B in rewards earned



5X more visits

5X more spend than non-members



\$1.5B in incremental sales driven by deals+ offers

We reimagined loyalty across the entirety of our experience.

VID_140_Trident_V1

1:52





Ocircle card



Ocircle 360

Ocircle



free to join



automatic deals



personalized bonuses

Ocircle card



extra 5% off *



free shipping *



extended returns *



- Credit
- Debit
- Reloadable

Target Circle Card: Target Debit Card, Target Credit Card, Target Mastercal 4, and Target Circle Card Account (Target Circle Card Reloadable Account). Subject to application approval and identity verification. The Target Circle debit card is issued by Target Corporation. The Target Circle Card Reloadable Account is a demand deposit account established by Pathward by Pathward











- No Delivery Markups or Fees
- Preferred Shoppers
- Shipt's Marketplace
- Same-Day Delivery



\$49 promo price , standard for Target Circle Card holders

meet the new Ocircle.



Target

evéry day



Circle Card save an extra 5%* your way,

Target Circle...

join free & get deals automatically*

Target Circle 360 unlimited same-day delivery



This is just the beginning!

